

# cust > acct > list

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**Route:** cust/acct/list

**URL:** https://admin.myslbb.com/#/cust/acct/list

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## Overview

This page is a draft SOP reference for the above screen in **i2i Core OSS/BSS**. It is auto-generated from UI exports and should be reviewed for operational correctness before customer release.

## When to Use

- Use this screen for the workflow represented by this route.
- Do not make billing/AAA/provisioning-impacting changes without required authorization.

## Typical Workflow

1. Verify you are working on the correct entity (Customer/Account/Service).
2. Review the current lifecycle state before making changes.
3. Apply changes and validate system response.
4. Confirm downstream impact (AAA/Provisioning/Billing) where applicable.

## Field & Action Hints (Auto-detected)

- **Headings detected:** Search Customers
- **Fields detected:** Search Field, Search Type
- **Actions detected:** Auto, Close, Customer, Advanced Search, New Customer, Bulk Operations on Selected Accounts, Clear, Bulk Operations, s\_vijay, vijay panchal, khan420, Khan, DSC\_laxmipatil, Laxmi Patil, s\_proficientsm, Proficientsm, DSC\_rajeshchauhan,

# Validation & Safety Checks

- Confirm identifiers before saving.
- Confirm lifecycle state allows the change.
- Confirm rollback/support path exists for production actions.

## Escalation Guidance

- **L1:** Verify input, permissions, and entity state.
  - **L2:** Validate dependencies and downstream state.
  - **L3/Admin:** Policy/config changes or suspected defect.
- 

## Screenshots

### default

**Captured URL:** <https://admin.myslbb.com/#/cust/acct/list>

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Customer > Service Account									
Service Accounts Advance Renewals Bulk Operations									
Search Field Global Search		Search Type Contains		Search By CAF No, Customer Name, Phone, Username, IP, MAC				+ New Customer	
Bulk Operations on Selected Accounts									
#	Session	Username	Name	Plan Name	Partner	Validity	Mobile No.		
1	Online	s_vijay	vijay panchal	OTT Smartlink Max 100 Mbps 3 Months	om sai net	02-May-2026 23:59:59	9892368450		
2	Online	khan420	Khan	UL_50Mbps_6M_423	Starlink-Tunga	02-Aug-2026 23:59:59	9167122902		
3	Online	DSC_laxmipatil	Laxmi Patil	UL_10Mbps_1M	PrathamCable Net	02-Mar-2026 23:59:59	7506588548		
4	Online	s_proficientsm	Proficientsm	UL_50Mbps_12M	om sai net	02-Feb-2027 23:59:59	9834141140		
5	Online	DSC_rajeshchauhan	Rajesh Chavhan	UL_10Mbps_1M	PrathamCable Net	02-Mar-2026 23:59:59	9867029298		
6	Online	14b602	Prashant Sahu	UL_100Mbps_3M	Direct Customer	01-May-2026 23:59:59	8960143774		
7	Online	sn10b1505	Pravin Kumar	UL_100Mbps_12M	Vaishnav Net	01-Feb-2027 23:59:59	9892310342		
8	Offline	badarge22	Devdatt Badarge	UL_50Mbps_1M	Ravechi Enterprise	01-Mar-2026 23:59:59	7710888205		
9	Online	hiwale	RajeshHiwale	UL_100Mbps_12M	NexGen Internet	01-Feb-2027 23:59:59	9867807417		
10	Offline	rajup4977	RAJU SUNDARLAL PANJGE	UL_50Mbps_3M	Prisha Internet & Cable Services	30-Apr-2026 23:59:59	8591624977		

Customer > Service Account									
Service Accounts Advance Renewals Bulk Operations									
Search Field Global Search		Search Type Contains		Search By CAF No, Customer Name, Phone, Username, IP, MAC				+ New Customer	
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3	Online	DSC_laxmipatil	Laxmi Patil	UL_10Mbps_1M	PrathamCable Net	02-Mar-2026 23:59:59	7506588548		
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5	Online	DSC_rajeshchauhan	Rajesh Chavhan	UL_10Mbps_1M	PrathamCable Net	02-Mar-2026 23:59:59	9867029298		
6	Online	14b602	Prashant Sahu	UL_100Mbps_3M	Direct Customer	01-May-2026 23:59:59	8960143774		
7	Online	sn10b1505	Pravin Kumar	UL_100Mbps_12M	Vaishnav Net	01-Feb-2027 23:59:59	9892310342		
8	Offline	badarge22	Devdatt Badarge	UL_50Mbps_1M	Ravechi Enterprise	01-Mar-2026 23:59:59	7710888205		
9	Online	hiwale	RajeshHiwale	UL_100Mbps_12M	NexGen Internet	01-Feb-2027 23:59:59	9867807417		
10	Offline	rajup4977	RAJU SUNDARLAL PANJGE	UL_50Mbps_3M	Prisha Internet & Cable Services	30-Apr-2026 23:59:59	8591624977		

ui\_tab\_1

Captured URL: https://admin.myslbb.com/#/cust/acct/list

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ui\_tab\_2

Captured URL: <https://admin.myslbb.com/#/cust/acct/list>

Images uploading...

#	Status	Account No.	Username	Name	Plan Name	Mobile No.	Email	Address
1	Active	SER/00005965	godrej7_102	Manoj Kumar Singh	UL_100Mbps_1M	9819969872	manoj.singh.514@gmail...	Flat No 102
2	Active	SER/00005962	powaisarovar	Manthan Girish Patel	UL_100Mbps_1M	7738987219	manthanpatelgurukrup...	Sarovar Bui
3	Active	SER/00005958	godrej5_1203	Dinesh Karotra	OTT Smartlink Lite 100 Mbps 1 Month	9773450471	dineshkarotra1@gmail...	Flat No 1203
4	Active	SER/00005952	pplaza182	GADGET CLINIC	UL_100Mbps_1M	9619797173	support@gadgetclinic.in	Shop No 182
5	Active	SER/00005948	godrejshop28	Ganesh Bhagwandas Bhardwaj	UL_200Mbps_1M	8850098722	pramodbogar72@gmail...	Shop No 28
6	Active	SER/00005937	kingstonb302	krishna Nand Ojha	UL_100Mbps_1M	9098285521	krishnaojha@yahoo.com	Flat No 302
7	Active	SER/00005931	loknilan5b401	Rajesh Kumar M.S	UL_100Mbps_1M	9819128417	rajesh.hello@gmail.com	Flat No 401
8	Active	SER/00005919	heritage1702	Narender Bedi	OTT Smartlink Prime 150 Mbps 3 Months	9320137376	ndbedi@yahoo.com	Flat No 1702
9	Active	SER/00005917	cypressb106	Narender Bedi	UL_100Mbps_1M	9320137376	ndbedi@yahoo.com	106 B Wing
10	Active	SER/00005915	lakecastlec1502	Ashish Nayankumar Joshi	UL_100Mbps_1M	9821424987	puashkonind@yahoo.co...	Flat No 1502
11	Active	SER/00005910	vishnuj08	Vishanu	UL_75Mbps_1M	9222921107	sunilpasi20008@gmail...	aypa mandir
12	Active	SER/00005907	godrej8_501	Ankur Kumar Varma	UL_200Mbps_1M	9167610162	ankurkrv@gmail.com	Flat No 501

#	Status	Account No.	Username	Name	Plan Name	Mobile No.	Email	Address
1	Active	SER/00005965	godrej7_102	Manoj Kumar Singh	UL_100Mbps_1M	9819969872	manoj.singh.514@gmail...	Flat No 102
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3	Active	SER/00005958	godrej5_1203	Dinesh Karotra	OTT Smartlink Lite 100 Mbps 1 Month	9773450471	dineshkarotra1@gmail...	Flat No 1203
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5	Active	SER/00005948	godrejshop28	Ganesh Bhagwandas Bhardwaj	UL_200Mbps_1M	8850098722	pramodbogar72@gmail...	Shop No 28
6	Active	SER/00005937	kingstonb302	krishna Nand Ojha	UL_100Mbps_1M	9098285521	krishnaojha@yahoo.com	Flat No 302
7	Active	SER/00005931	loknilan5b401	Rajesh Kumar M.S	UL_100Mbps_1M	9819128417	rajesh.hello@gmail.com	Flat No 401
8	Active	SER/00005919	heritage1702	Narender Bedi	OTT Smartlink Prime 150 Mbps 3 Months	9320137376	ndbedi@yahoo.com	Flat No 1702
9	Active	SER/00005917	cypressb106	Narender Bedi	UL_100Mbps_1M	9320137376	ndbedi@yahoo.com	106 B Wing
10	Active	SER/00005915	lakecastlec1502	Ashish Nayankumar Joshi	UL_100Mbps_1M	9821424987	puashkonind@yahoo.co...	Flat No 1502
11	Active	SER/00005910	vishnuj08	Vishanu	UL_75Mbps_1M	9222921107	sunilpasi20008@gmail...	aypa mandir
12	Active	SER/00005907	godrej8_501	Ankur Kumar Varma	UL_200Mbps_1M	9167610162	ankurkrv@gmail.com	Flat No 501

ui\_tab\_3

Captured URL: <https://admin.myslbb.com/#/cust/acct/list>

Images uploading...

The screenshot shows the SMARTLINK interface for Bulk Operations. The top navigation bar includes 'SMARTLINK', 'Online Sessions (4220)', 'Access Request', and 'Quick Actions'. A search bar and user profile 'Priyesh Chauhan' are also visible. The main menu contains various categories like Customer, Partner, Product, Network, Billing, Inventory, Ticket, WiFi, Reports, AAA, Mediation, and System. The breadcrumb trail is 'Customer > Service Account'. The 'Bulk Operations' tab is active, showing a dropdown for 'Operation Type' set to 'All Operations'. A table displays 5 rows of operations, all with a 'COMPLETED' status. The table columns are: #, Operation Type, Status, Total Count, Success Count, Failure Count, Created On, and Created By.

#	Operation Type ↑↓	Status ↑↓	Total Count ↑↓	Success Count ↑↓	Failure Count ↑↓	Created On ↑↓	Created By ↑↓
1	Renewal with Same Plan	COMPLETED	12	12	0	20-Dec-2025 23:43:03	D: Priyesh Chauhan
2	Rate-based Partner Profile Migration	COMPLETED	36	0	0	07-Dec-2025 13:44:08	D: Priyesh Chauhan
3	Rate-based Partner Profile Migration	COMPLETED	36	0	0	07-Dec-2025 13:01:04	D: Priyesh Chauhan
4	Rate-based Partner Profile Migration	COMPLETED	55	0	0	03-Dec-2025 10:34:13	D: Priyesh Chauhan
5	Rate-based Partner Profile Migration	COMPLETED	12	0	0	02-Dec-2025 18:37:35	D: Priyesh Chauhan

This is a duplicate of the screenshot above, showing the same SMARTLINK Bulk Operations page with the same table of completed operations.

#	Operation Type ↑↓	Status ↑↓	Total Count ↑↓	Success Count ↑↓	Failure Count ↑↓	Created On ↑↓	Created By ↑↓
1	Renewal with Same Plan	COMPLETED	12	12	0	20-Dec-2025 23:43:03	D: Priyesh Chauhan
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common\_tab\_1

Captured URL: <https://admin.myslbb.com/#/cust/acct/list>

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The screenshot displays the SMARTLINK web application interface. At the top, there is a navigation bar with the SMARTLINK logo, user information (Priyesh Chauhan), and search options. Below this is a secondary navigation bar with various menu items like Customer, Partner, Product, Network, Billing, Inventory, Ticket, WiFi, Reports, AAA, Mediation, and System. The main content area is titled 'Service Account' and contains a table of service accounts. The table has columns for Session, Username, Name, Plan Name, Partner, Validity, and Mobile No. The first 10 rows are visible, showing various service accounts with their respective details and status (Online or Offline).

#	Session	Username	Name	Plan Name	Partner	Validity	Mobile No.
1	Online	s_vijay	vijay panchal	OTT Smartlink Max 100 Mbps 3 Months	om sai net	02-May-2026 23:59:59	9892368450
2	Online	khan420	Khan	UL_50Mbps_6M_423	Starlink-Tunga	02-Aug-2026 23:59:59	9167122902
3	Online	DSC_laxmipatil	Laxmi Patil	UL_10Mbps_1M	PrathamCable Net	02-Mar-2026 23:59:59	7506588548
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This is a duplicate of the screenshot above, showing the same SMARTLINK web application interface with the Service Accounts table. The content is identical to the first screenshot.

common\_tab\_2

Captured URL: <https://admin.myslbb.com/#/cust/acct/list>

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SMARTLINK Online Sessions (4220) Access Request Quick Actions

Search or jump to... Priyesh Chauhan

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Service Account

Service Accounts Advance Renewals Bulk Operations

Search Field: Global Search Search Type: Contains Search By Customer Name, Phone, Username

Clear 1 - 20 of 98 20

#	Status	Account No.	Username	Name	Plan Name	Mobile No.	Email	Address
1	Active	SER/00005965	godrej7_102	Manoj Kumar Singh	UL_100Mbps_1M	9819969872	manoj.singh.514@gmail...	Flat No 102
2	Active	SER/00005962	powaisarovar	Manthan Girish Patel	UL_100Mbps_1M	7738987219	manthanpatelgurukrup...	Sarovar Bui
3	Active	SER/00005958	godrej5_1203	Dinesh Karotra	OTT Smartlink Lite 100 Mbps 1 Month	9773450471	dineshkarotra1@gmail...	Flat No 1203
4	Active	SER/00005952	pplaza182	GADGET CLINIC	UL_100Mbps_1M	9619797173	support@gadgetclinic.in	Shop No 182
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10	Active	SER/00005915	lakecastlec1502	Ashish Nayankumar Joshi	UL_100Mbps_1M	9821424987	puashkonind@yahoo.co...	Flat No 1502
11	Active	SER/00005910	vishnuj08	Vishanu	UL_75Mbps_1M	9222921107	sunilpasi20008@gmail...	aypa mandir
12	Active	SER/00005907	godrej8_501	Ankur Kumar Varma	UL_200Mbps_1M	9167610162	ankurkrv@gmail.com	Flat No 501

SMARTLINK Online Sessions (4220) Access Request Quick Actions

Search or jump to... Priyesh Chauhan

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Service Account

Service Accounts Advance Renewals Bulk Operations

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common\_tab\_3

Captured URL: https://admin.myslbb.com/#/cust/acct/list

Images uploading...

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This is a duplicate of the screenshot above, showing the same SMARTLINK Bulk Operations page with the same table of completed operations.

common\_tab\_4

Captured URL: <https://admin.myslbb.com/#/cust/acct/list>

Images uploading...

The screenshot shows the SMARTLINK interface for Bulk Operations. The top navigation bar includes 'Customer', 'Partner', 'Product', 'Network', 'Billing', 'Inventory', 'Ticket', 'WiFi', 'Reports', 'AAA', 'Mediation', and 'System'. The breadcrumb trail is 'Customer > Service Account'. The 'Bulk Operations' tab is active, and the 'Operation Type' dropdown is set to 'All Operations'. A table displays 5 rows of operations, all with a 'COMPLETED' status. The table columns are: #, Operation Type, Status, Total Count, Success Count, Failure Count, Created On, and Created By. The data is as follows:

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This is a duplicate of the screenshot above, showing the same SMARTLINK Bulk Operations page with the same table of completed operations.

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Captured URL: <https://admin.myslbb.com/#/cust/acct/list>

Images uploading...

SMARTLINK Online Sessions (4220) Access Request Quick Actions Search or jump to... Priyesh Chauhan

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Service Account

Service Accounts Advance Renewals Bulk Operations

Operation Type: All Operations

1 - 5 of 5 20

#	Operation Type ↑↓	Status ↑↓	Total Count ↑↓	Success Count ↑↓	Failure Count ↑↓	Created On ↑↓	Created By ↑↓
1	Renewal with Same Plan	COMPLETED	12	12	0	20-Dec-2025 23:43:03	D: Priyesh Chauhan
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5	Rate-based Partner Profile Migration	COMPLETED	12	0	0	02-Dec-2025 18:37:35	D: Priyesh Chauhan

SMARTLINK Online Sessions (4220) Access Request Quick Actions Search or jump to... Priyesh Chauhan

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Service Account

Service Accounts Advance Renewals Bulk Operations

Operation Type: All Operations

1 - 5 of 5 20

#	Operation Type ↑↓	Status ↑↓	Total Count ↑↓	Success Count ↑↓	Failure Count ↑↓	Created On ↑↓	Created By ↑↓
1	Renewal with Same Plan	COMPLETED	12	12	0	20-Dec-2025 23:43:03	D: Priyesh Chauhan
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4	Rate-based Partner Profile Migration	COMPLETED	55	0	0	03-Dec-2025 10:34:13	D: Priyesh Chauhan
5	Rate-based Partner Profile Migration	COMPLETED	12	0	0	02-Dec-2025 18:37:35	D: Priyesh Chauhan

Revision #2

Created 2026-02-03 14:55:39 UTC by Admin

Updated 2026-02-03 14:55:50 UTC by Admin