

cust > acct > vacct > 1001286 >  
1287 > findetdv

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**Route:** cust/acct/vacct/1001286/1287/findetdv

**URL:** <https://admin.myslbb.com/#/cust/acct/vacct/1001286/1287/findetdv>

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## Overview

This page is a draft SOP reference for the above screen in **i2i Core OSS/BSS**. It is auto-generated from UI exports and should be reviewed for operational correctness before customer release.

## When to Use

- Use this screen for the workflow represented by this route.
- Do not make billing/AAA/provisioning-impacting changes without required authorization.

## Typical Workflow

1. Verify you are working on the correct entity (Customer/Account/Service).
2. Review the current lifecycle state before making changes.
3. Apply changes and validate system response.
4. Confirm downstream impact (AAA/Provisioning/Billing) where applicable.

## Field & Action Hints (Auto-detected)

- **Fields detected:** Document Type, Status, Date Range
- **Actions detected:** Auto, Close, Customer, Service Account, View, Transactions, Edit, Change Status, Renew, Cancel Plan, Reset MAC, Change Password, Live Monitoring, eCAF, Apply Filter, Clear Filter, Add Debit Note, Add Credit Note

## Validation & Safety Checks

- Confirm identifiers before saving.
- Confirm lifecycle state allows the change.
- Confirm rollback/support path exists for production actions.

## Escalation Guidance

- **L1:** Verify input, permissions, and entity state.
  - **L2:** Validate dependencies and downstream state.
  - **L3/Admin:** Policy/config changes or suspected defect.
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## Screenshots

### drilldown\_one\_item

**Captured URL:** <https://admin.myslbb.com/#/cust/acct/vacct/1001286/1287/findetdv>

*Images uploading...*

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Service Account > View > Transactions > Financial Document

**sybr\_hiranandani\_cult**  
Cult Fit

Mobile: 1000000114 Email: support@myslbb.com

KYC Active Online

Edit Change Status Renew Cancel Plan Reset MAC

Active Plan (Prepaid) <b>UL_50Mbps_1M</b>	Remaining Validity 1 Month 1 Day	Adv. Renewals 03-Mar-2026 (1)	Add-Ons 1	Auto Renewal Disabled	Wallet Balance -472.00	Circuit Id N/A	Tx N/A Rx N/A
Account No. SER/00001259	CAF SLBB395	Segment Residential	Category Default	Tax Zone Standard Tax-Zone	Partner Code N/A	Partner Direct Customer	Internal Comments

### Financial Transaction Details

**Total Purchase**  
2360.00

**Total Payment**  
1888.00

**Total Deposit**  
0.00

**Wallet Balance**  
-472.00

Financial Documents | All Transactions

Document Type | Status | Date Range | Apply Filter | Clear Filter

Add Debit Note Add Credit Note

Voucher	Doc. Ref. Number	Transaction Type	Plan Name	Amount	Settlement	Performed On	Mode	Performed By	IRN
227616	INV/25-26/014799	Plan Purchase	UL 50Mbps 1M	472.00	Unnaid	03-Feb-2026 14:48:12	Offline	D: Aziz	Not Generated

### Account Management

- Renew / Change Plan
- Advance/Future Renewals
- Manage Add-On Subscription
- Manage Auto Renewal
- Extend Plan Validity/Quota
- Financial Transaction Details**
- Manage KYC
- Manage Payment
- Manage Deposit
- On Demand Bill
- Change Plan without Renewal
- Comments

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