

cust > cpo > pfv

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Route: cust/cpo/pfv

URL: https://admin.myslbb.com/#/cust/cpo/pfv

Overview

This page is a draft SOP reference for the above screen in **i2i Core OSS/BSS**. It is auto-generated from UI exports and should be reviewed for operational correctness before customer release.

When to Use

- Use this screen for the workflow represented by this route.
- Do not make billing/AAA/provisioning-impacting changes without required authorization.

Typical Workflow

1. Verify you are working on the correct entity (Customer/Account/Service).
2. Review the current lifecycle state before making changes.
3. Apply changes and validate system response.
4. Confirm downstream impact (AAA/Provisioning/Billing) where applicable.

Field & Action Hints (Auto-detected)

- **Actions detected:** Auto, Close, Customer, Portal Setting, Edit

Validation & Safety Checks

- Confirm identifiers before saving.
- Confirm lifecycle state allows the change.
- Confirm rollback/support path exists for production actions.

Escalation Guidance

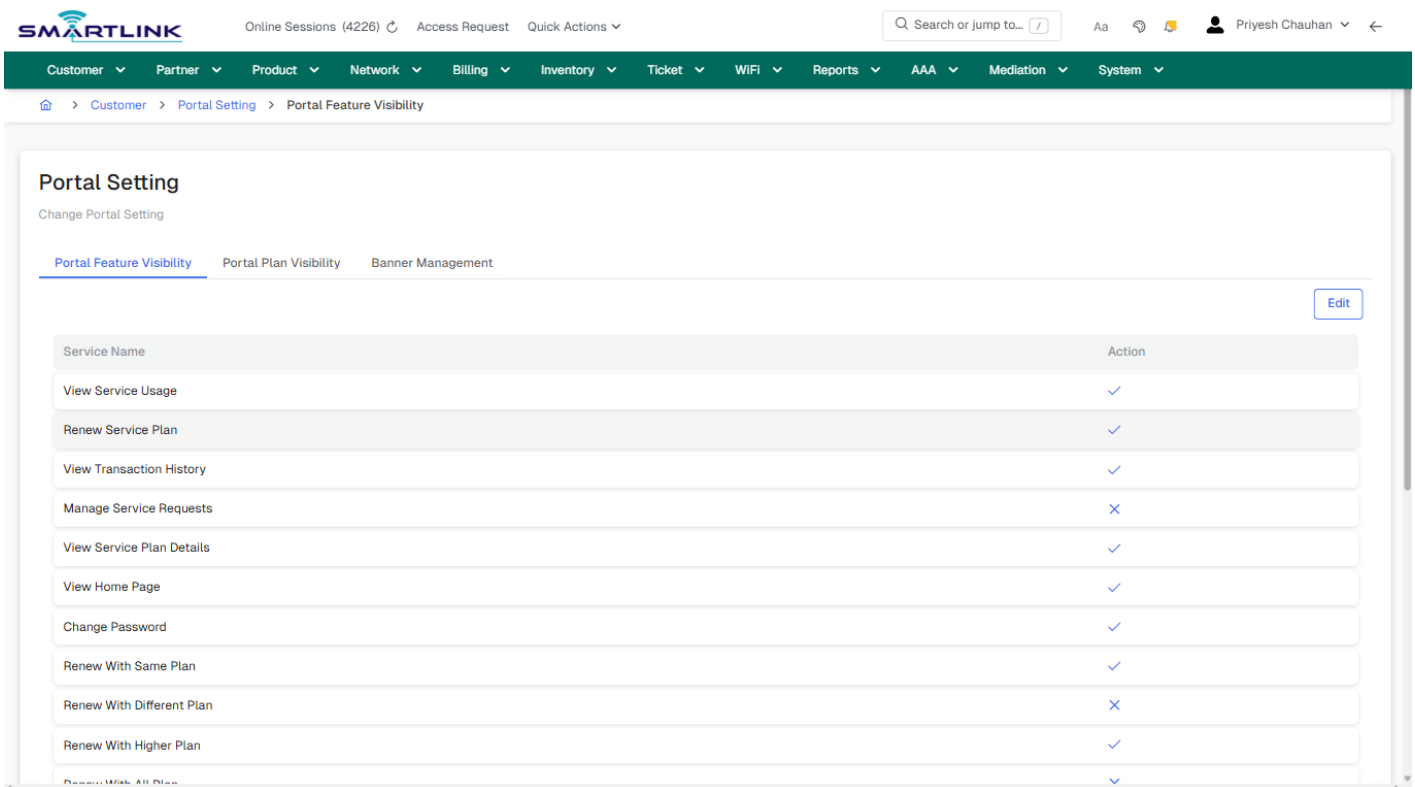
- **L1:** Verify input, permissions, and entity state.
- **L2:** Validate dependencies and downstream state.
- **L3/Admin:** Policy/config changes or suspected defect.

Screenshots

default

Captured URL: <https://admin.myslbb.com/#/cust/cpo/pfv>

Images uploading...



Portal Setting

Change Portal Setting

[Portal Feature Visibility](#) [Portal Plan Visibility](#) [Banner Management](#)

[Edit](#)

Service Name	Action
View Service Usage	✓
Renew Service Plan	✓
View Transaction History	✓
Manage Service Requests	✗
View Service Plan Details	✓
View Home Page	✓
Change Password	✓
Renew With Same Plan	✓
Renew With Different Plan	✗
Renew With Higher Plan	✓
Renew With All Plan	✓

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Portal Feature Visibility Portal Plan Visibility Banner Management

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View Service Plan Details	✓
View Home Page	✓
Change Password	✓
Renew With Same Plan	✓
Renew With Different Plan	✗
Renew With Higher Plan	✓
Renew With All Plan	✓

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Revision #2

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