

# cust > lead > all

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**Route:** cust/lead/all

**URL:** <https://admin.myslbb.com/#/cust/lead/all>

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## Overview

This page is a draft SOP reference for the above screen in **i2i Core OSS/BSS**. It is auto-generated from UI exports and should be reviewed for operational correctness before customer release.

## When to Use

- Use this screen for the workflow represented by this route.
- Do not make billing/AAA/provisioning-impacting changes without required authorization.

## Typical Workflow

1. Verify you are working on the correct entity (Customer/Account/Service).
2. Review the current lifecycle state before making changes.
3. Apply changes and validate system response.
4. Confirm downstream impact (AAA/Provisioning/Billing) where applicable.

## Field & Action Hints (Auto-detected)

- **Fields detected:** Show All Closed Lead
- **Actions detected:** Auto, Close, Customer, Customer Lead, New Customer Lead, Clear

## Validation & Safety Checks

- Confirm identifiers before saving.
- Confirm lifecycle state allows the change.
- Confirm rollback/support path exists for production actions.

# Escalation Guidance

- **L1:** Verify input, permissions, and entity state.
- **L2:** Validate dependencies and downstream state.
- **L3/Admin:** Policy/config changes or suspected defect.

# Screenshots

## default

**Captured URL:** <https://admin.myslbb.com/#/cust/lead/all>

Images uploading...

SMARTLINK Online Sessions (4220) Access Request Quick Actions

Search or jump to... Aa Piyesh Chauhan

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Customer Lead > List

Lead Service Accounts Manage Lead Accounts + New Customer Lead

All Lead

Search by Lead Name, Lead Number Show All Closed Lead

Clear 0 - 0 of 0 << < > >> 100

#	Lead Number	Name	Current State	Partner Name	Sales Representative	Created On	Last Update	Updated By
No matching lead account found								

Lead Service Accounts  
Manage Lead Accounts

+ New Customer Lead

All Lead

Search by Lead Name, Lead Number

Show All Closed Lead

Clear 0 - 0 of 0 << < > >> 100

#	Lead Number	Name	Current State	Partner Name	Sales Representative	Created On	Last Update	Updated By
No matching lead account found								

ui\_tab\_1

Captured URL: https://admin.myslbb.com/#/cust/lead/all

Images uploading...

### Lead Service Accounts

Manage Lead Accounts

+ New Customer Lead

All Lead

Search by Lead Name, Lead Number

Show All Closed Lead

Clear 0 - 0 of 0 << >> 100

#	Lead Number	Name	Current State	Partner Name	Sales Representative	Created On	Last Update	Updated By
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### Lead Service Accounts

Manage Lead Accounts

+ New Customer Lead

All Lead

Search by Lead Name, Lead Number

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Clear 0 - 0 of 0 << >> 100

#	Lead Number	Name	Current State	Partner Name	Sales Representative	Created On	Last Update	Updated By
No matching lead account found								

# common\_tab\_1

Captured URL: <https://admin.myslbb.com/#/cust/lead/all>

Images uploading...

SMARTLINK Online Sessions (4220) Access Request Quick Actions Search or jump to... Priyesh Chauhan

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Customer Lead > List

Lead Service Accounts Manage Lead Accounts + New Customer Lead

All Lead Search by Lead Name, Lead Number Show All Closed Lead

Clear 0 - 0 of 0 100

#	Lead Number	Name	Current State	Partner Name	Sales Representative	Created On	Last Update	Updated By
No matching lead account found								

SMARTLINK Online Sessions (4220) Access Request Quick Actions Search or jump to... Priyesh Chauhan

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Customer Lead > List

Lead Service Accounts Manage Lead Accounts + New Customer Lead

All Lead Search by Lead Name, Lead Number Show All Closed Lead

Clear 0 - 0 of 0 100

#	Lead Number	Name	Current State	Partner Name	Sales Representative	Created On	Last Update	Updated By
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common\_tab\_2

Captured URL: <https://admin.myslbb.com/#/cust/lead/all>

Images uploading...

SMARTLINK Online Sessions (4220) Access Request Quick Actions

Search or jump to... /

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Customer Lead > List

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All Lead

Search by Lead Name, Lead Number Show All Closed Lead

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#	Lead Number	Name	Current State	Partner Name	Sales Representative	Created On	Last Update	Updated By
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Priyesh Chauhan

SMARTLINK Online Sessions (4220) Access Request Quick Actions

Search or jump to... /

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Customer Lead > List

Lead Service Accounts Manage Lead Accounts + New Customer Lead

All Lead

Search by Lead Name, Lead Number Show All Closed Lead

Clear 0 - 0 of 0

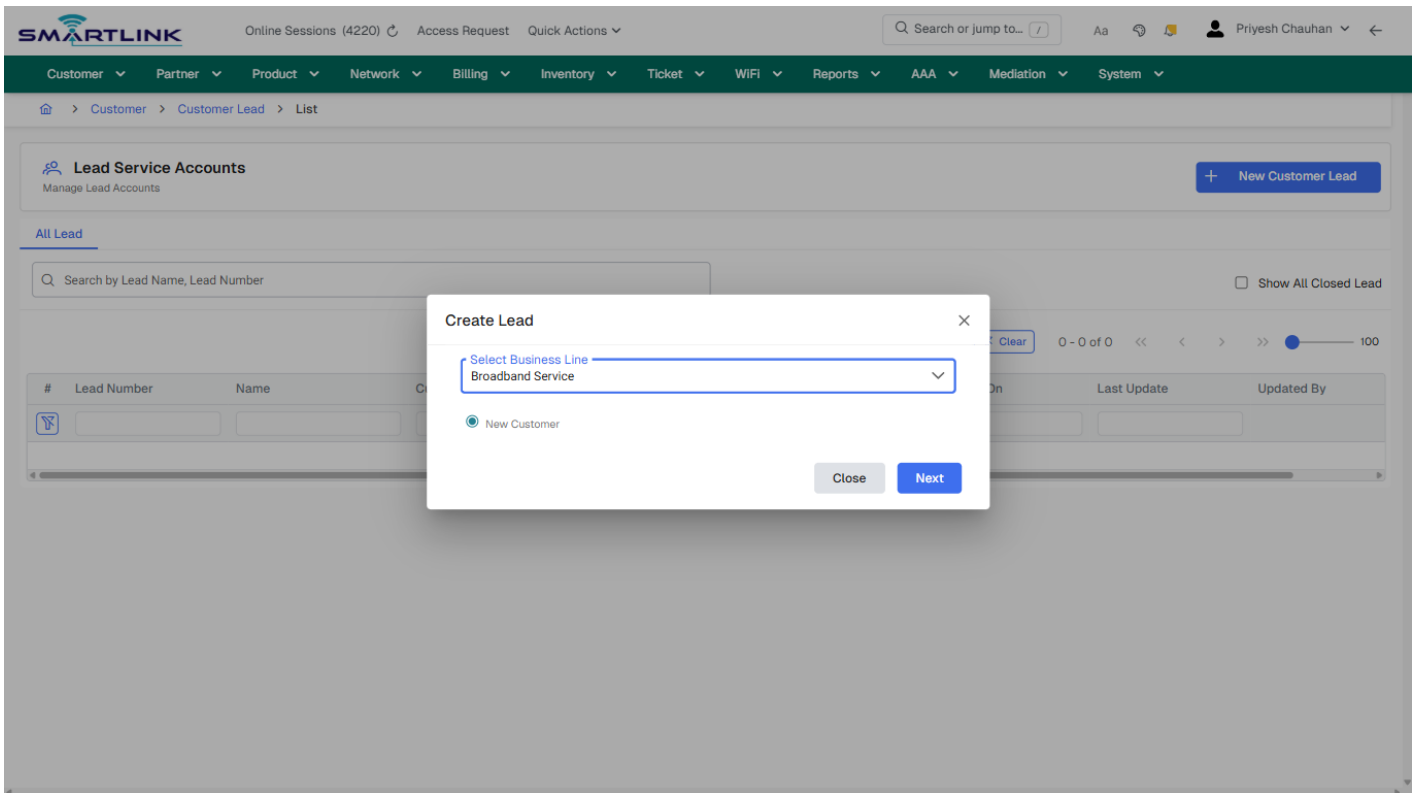
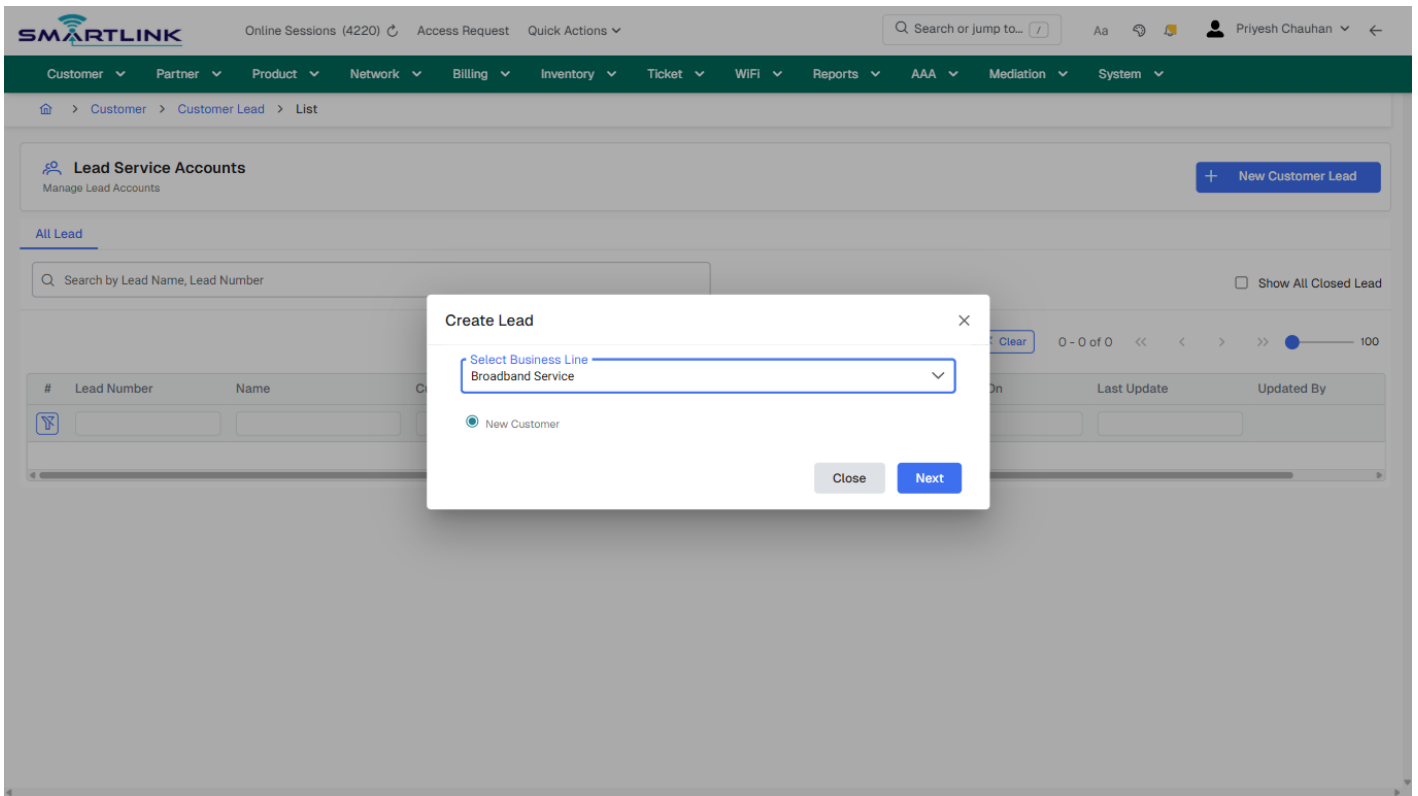
#	Lead Number	Name	Current State	Partner Name	Sales Representative	Created On	Last Update	Updated By
No matching lead account found								

Priyesh Chauhan

create\_new

Captured URL: <https://admin.myslbb.com/#/cust/lead/all>

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drilldown\_one\_item

Captured URL: <https://admin.myslbb.com/#/cust/lead/all>

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SMARTLINK Online Sessions (4220) Access Request Quick Actions

Search or jump to... /

Aa [notification icons] Priyesh Chauhan

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Customer > Customer Lead > List

Lead Service Accounts Manage Lead Accounts [+ New Customer Lead](#)

All Lead

Search by Lead Name, Lead Number  Show All Closed Lead

Clear 0 - 0 of 0 << < > >> 100

#	Lead Number	Name	Current State	Partner Name	Sales Representative	Created On	Last Update	Updated By

No matching lead account found

SMARTLINK Online Sessions (4220) Access Request Quick Actions

Search or jump to... /

Aa [notification icons] Priyesh Chauhan

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All Lead

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Clear 0 - 0 of 0 << < > >> 100

#	Lead Number	Name	Current State	Partner Name	Sales Representative	Created On	Last Update	Updated By

No matching lead account found

Revision #2

Created 2026-02-03 14:56:22 UTC by Admin

Updated 2026-02-03 14:56:29 UTC by Admin