

Service Association & Ownership

Service Association & Ownership

Product: i2i Core OSS/BSS

Company: i2i Tech Services Private Limited

Purpose

Services represent the deliverable offering mapped to an account. Service association defines entitlement, provisioning scope, AAA applicability, and chargeability. Ownership must remain unambiguous to avoid revenue leakage and provisioning conflicts.

Service Ownership Rules

- A service must belong to exactly one **Account** at a time.
- Service identifiers must remain stable (IDs used by provisioning/AAA/billing).
- Ownership transfers require controlled workflow and audit trail.

Workflow

1. Open Account → Add/Attach Service
2. Select service type/plan/profile (as per product configuration)
3. Set activation/effective dates (if applicable)
4. Validate mandatory attributes → Save

Validation & Safety

- Confirm service type aligns with customer classification (residential vs enterprise vs partner).
- Confirm charging/rating applicability before activation.
- Do not edit service identifiers in production without escalation.

Downstream Impact

- **Provisioning**: triggers activation workflows and network mapping.
 - **AAA**: defines authorization scope and service entitlement.
 - **Billing**: determines recurring/one-time charges and invoice mapping.
-

Screenshots

Screenshots not yet added.

Revision #1

Created 2026-02-03 15:12:15 UTC by Admin

Updated 2026-02-03 15:12:15 UTC by Admin