

sys > staff > all

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Route: sys/staff/all

URL: https://admin.myslbb.com/#/sys/staff/all

Overview

This page is a draft SOP reference for the above screen in **i2i Core OSS/BSS**. It is auto-generated from UI exports and should be reviewed for operational correctness before customer release.

When to Use

- Use this screen for the workflow represented by this route.
- Do not make billing/AAA/provisioning-impacting changes without required authorization.

Typical Workflow

1. Verify you are working on the correct entity (Customer/Account/Service).
2. Review the current lifecycle state before making changes.
3. Apply changes and validate system response.
4. Confirm downstream impact (AAA/Provisioning/Billing) where applicable.

Field & Action Hints (Auto-detected)

- **Actions detected:** Auto, Close, System, Staff, New Staff, ANIL, Anil (anil), ATIQ, Atiq Chauhan (atiq), Aziz, Aziz (aziz), EMP/000111, Hotspot User (hotspotuser), emp/00001, i2iSupport (i2isupport_smart), 004, Mahendra Bisht (mahendra), 003, Najuka (najuka), NAM

Validation & Safety Checks

- Confirm identifiers before saving.
- Confirm lifecycle state allows the change.
- Confirm rollback/support path exists for production actions.

Escalation Guidance

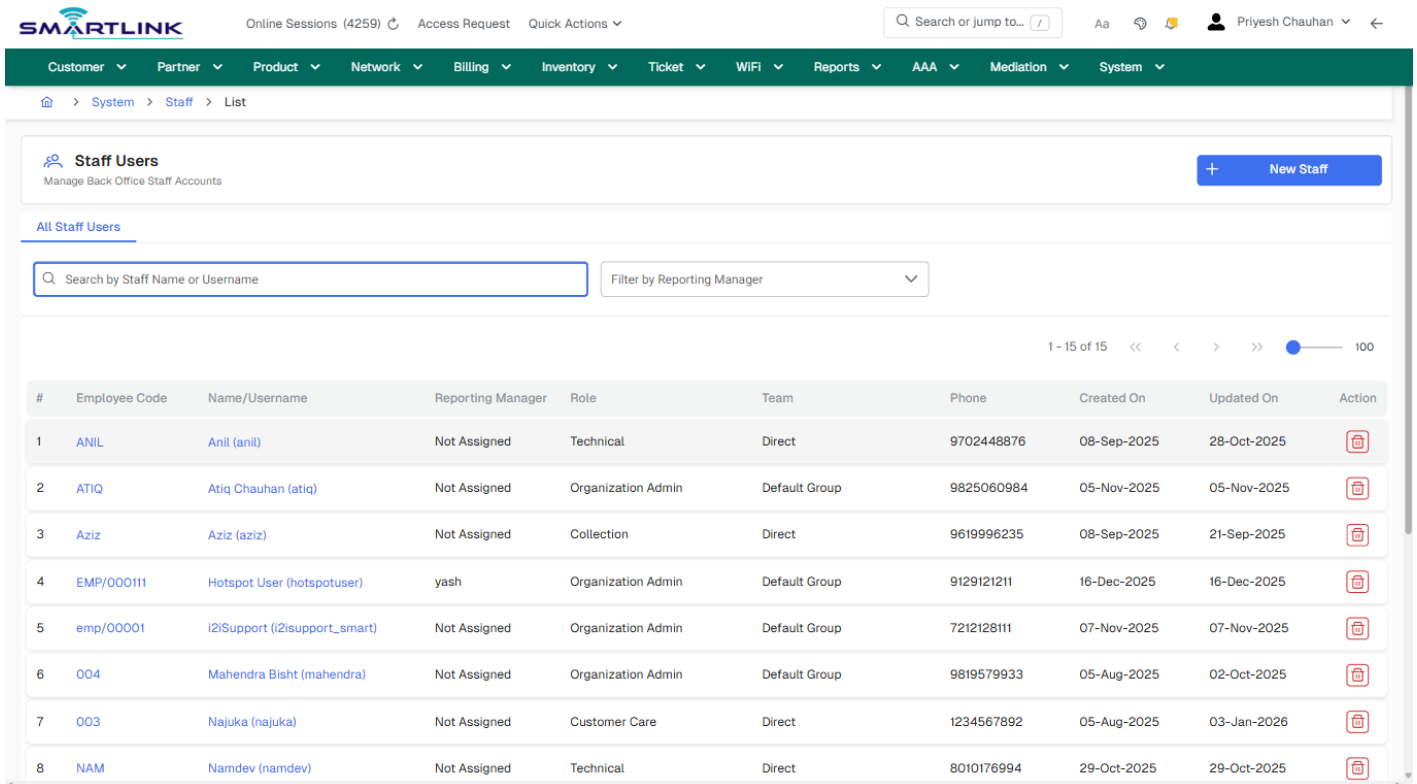
- **L1:** Verify input, permissions, and entity state.
- **L2:** Validate dependencies and downstream state.
- **L3/Admin:** Policy/config changes or suspected defect.

Screenshots

default

Captured URL: <https://admin.myslbb.com/#/sys/staff/all>

Images uploading...



The screenshot displays the 'Staff Users' management page in the SMARTLINK system. The page includes a navigation menu at the top with various system modules like Customer, Partner, Product, Network, Billing, Inventory, Ticket, WiFi, Reports, AAA, Mediation, and System. Below the navigation, there's a search bar and a filter dropdown for 'Filter by Reporting Manager'. The main content area shows a table of staff users with the following data:

| # | Employee Code | Name/Username | Reporting Manager | Role | Team | Phone | Created On | Updated On | Action |
|---|---------------|-------------------------------|-------------------|--------------------|---------------|------------|-------------|-------------|----------|
| 1 | ANIL | Anil (anil) | Not Assigned | Technical | Direct | 9702448876 | 08-Sep-2025 | 28-Oct-2025 | [Action] |
| 2 | ATIQ | Atiq Chauhan (atiq) | Not Assigned | Organization Admin | Default Group | 9825060984 | 05-Nov-2025 | 05-Nov-2025 | [Action] |
| 3 | Aziz | Aziz (aziz) | Not Assigned | Collection | Direct | 9619996235 | 08-Sep-2025 | 21-Sep-2025 | [Action] |
| 4 | EMP/000111 | Hotspot User (hotspotuser) | yash | Organization Admin | Default Group | 9129121211 | 16-Dec-2025 | 16-Dec-2025 | [Action] |
| 5 | emp/00001 | i2iSupport (i2isupport_smart) | Not Assigned | Organization Admin | Default Group | 7212128111 | 07-Nov-2025 | 07-Nov-2025 | [Action] |
| 6 | 004 | Mahendra Bisht (mahendra) | Not Assigned | Organization Admin | Default Group | 9819579933 | 05-Aug-2025 | 02-Oct-2025 | [Action] |
| 7 | 003 | Najuka (najuka) | Not Assigned | Customer Care | Direct | 1234567892 | 05-Aug-2025 | 03-Jan-2026 | [Action] |
| 8 | NAM | Namdev (namdev) | Not Assigned | Technical | Direct | 8010176994 | 29-Oct-2025 | 29-Oct-2025 | [Action] |

Staff Users

Manage Back Office Staff Accounts

+ New Staff

All Staff Users

Search by Staff Name or Username

Filter by Reporting Manager

1 - 15 of 15

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Captured URL: <https://admin.myslbb.com/#/sys/staff/all>

Images uploading...

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