

sys > staff > l > all

sys > staff > l > all

Route: sys/staff/l/all

URL: https://admin.myslbb.com/#/sys/staff/l/all

Overview

This page is a draft SOP reference for the above screen in **i2i Core OSS/BSS**. It is auto-generated from UI exports and should be reviewed for operational correctness before customer release.

When to Use

- Use this screen for the workflow represented by this route.
- Do not make billing/AAA/provisioning-impacting changes without required authorization.

Typical Workflow

1. Verify you are working on the correct entity (Customer/Account/Service).
2. Review the current lifecycle state before making changes.
3. Apply changes and validate system response.
4. Confirm downstream impact (AAA/Provisioning/Billing) where applicable.

Field & Action Hints (Auto-detected)

- **Actions detected:** Auto, Close, System, Staff, New Staff, ANIL, Anil (anil), ATIQ, Atiq Chauhan (atiq), Aziz, Aziz (aziz), EMP/000111, Hotspot User (hotspotuser), emp/00001, i2iSupport (i2isupport_smart), 004, Mahendra Bisht (mahendra), 003, Najuka (najuka), NAM

Validation & Safety Checks

- Confirm identifiers before saving.
- Confirm lifecycle state allows the change.
- Confirm rollback/support path exists for production actions.

Escalation Guidance

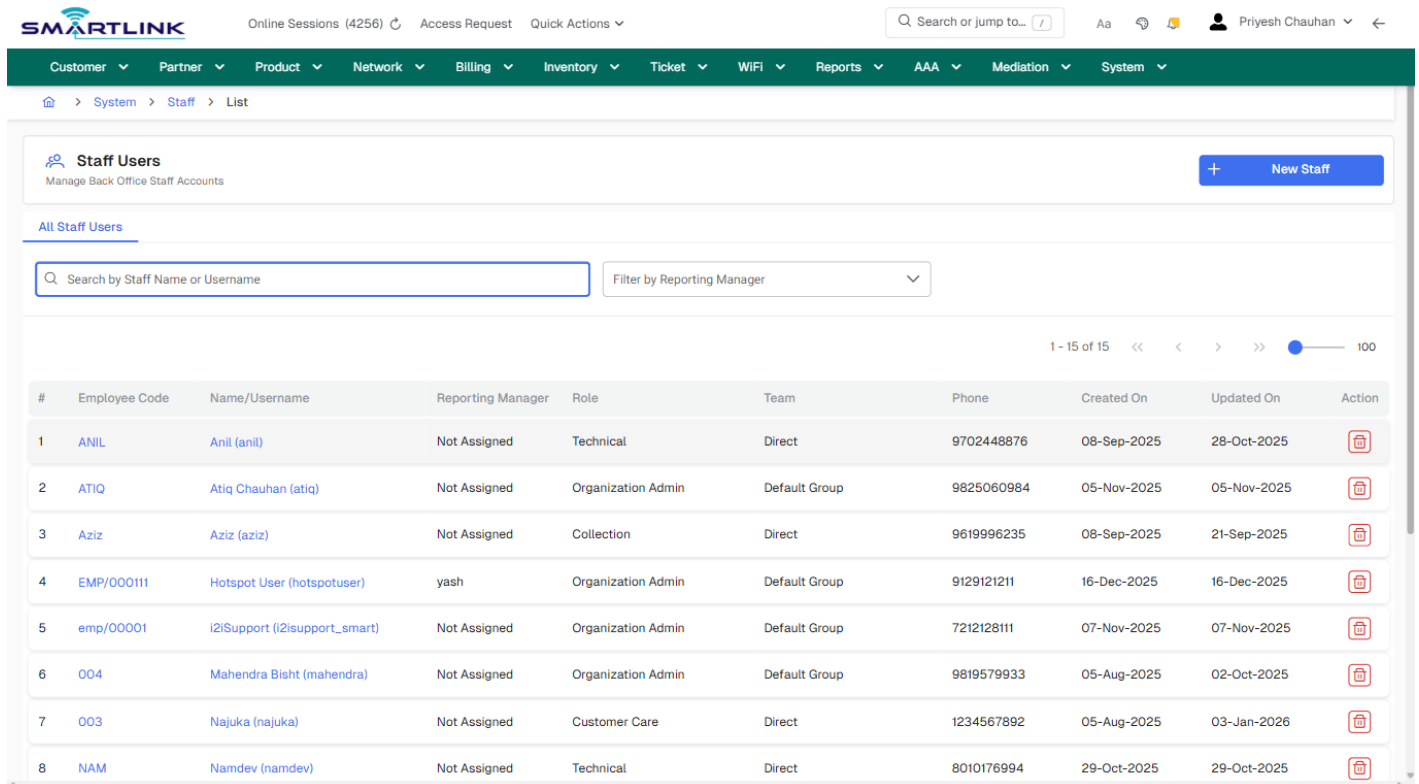
- **L1:** Verify input, permissions, and entity state.
- **L2:** Validate dependencies and downstream state.
- **L3/Admin:** Policy/config changes or suspected defect.

Screenshots

default

Captured URL: <https://admin.myslbb.com/#/sys/staff/l/all>

Images uploading...



The screenshot displays the 'Staff Users' management page in the SMARTLINK system. The page includes a navigation menu at the top with various system modules like Customer, Partner, Product, Network, Billing, Inventory, Ticket, WiFi, Reports, AAA, Mediation, and System. Below the navigation, there is a search bar and a filter dropdown for 'Filter by Reporting Manager'. The main content area shows a table of staff users with the following data:

#	Employee Code	Name/Username	Reporting Manager	Role	Team	Phone	Created On	Updated On	Action
1	ANIL	Anil (anil)	Not Assigned	Technical	Direct	9702448876	08-Sep-2025	28-Oct-2025	[Action]
2	ATIQ	Atiq Chauhan (atiq)	Not Assigned	Organization Admin	Default Group	9825060984	05-Nov-2025	05-Nov-2025	[Action]
3	Aziz	Aziz (aziz)	Not Assigned	Collection	Direct	9619996235	08-Sep-2025	21-Sep-2025	[Action]
4	EMP/000111	Hotspot User (hotspotuser)	yash	Organization Admin	Default Group	9129121211	16-Dec-2025	16-Dec-2025	[Action]
5	emp/00001	i2iSupport (i2isupport_smart)	Not Assigned	Organization Admin	Default Group	7212128111	07-Nov-2025	07-Nov-2025	[Action]
6	004	Mahendra Bisht (mahendra)	Not Assigned	Organization Admin	Default Group	9819579933	05-Aug-2025	02-Oct-2025	[Action]
7	003	Najuka (najuka)	Not Assigned	Customer Care	Direct	1234567892	05-Aug-2025	03-Jan-2026	[Action]
8	NAM	Namdev (namdev)	Not Assigned	Technical	Direct	8010176994	29-Oct-2025	29-Oct-2025	[Action]

Staff Users

Manage Back Office Staff Accounts

New Staff

All Staff Users

Search by Staff Name or Username

Filter by Reporting Manager

1 - 15 of 15

#	Employee Code	Name/Username	Reporting Manager	Role	Team	Phone	Created On	Updated On	Action
1	ANIL	Anil (anil)	Not Assigned	Technical	Direct	9702448876	08-Sep-2025	28-Oct-2025	
2	ATIQ	Atiq Chauhan (atiq)	Not Assigned	Organization Admin	Default Group	9825060984	05-Nov-2025	05-Nov-2025	
3	Aziz	Aziz (aziz)	Not Assigned	Collection	Direct	9619996235	08-Sep-2025	21-Sep-2025	
4	EMP/000111	Hotspot User (hotspotuser)	yash	Organization Admin	Default Group	9129121211	16-Dec-2025	16-Dec-2025	
5	emp/00001	i2iSupport (i2isupport_smart)	Not Assigned	Organization Admin	Default Group	7212128111	07-Nov-2025	07-Nov-2025	
6	004	Mahendra Bisht (mahendra)	Not Assigned	Organization Admin	Default Group	9819579933	05-Aug-2025	02-Oct-2025	
7	003	Najuka (najuka)	Not Assigned	Customer Care	Direct	1234567892	05-Aug-2025	03-Jan-2026	
8	NAM	Namdev (namdev)	Not Assigned	Technical	Direct	8010176994	29-Oct-2025	29-Oct-2025	

drilldown_one_item

Captured URL: <https://admin.myslbb.com/#/sys/staff/l/all>

Images uploading...

Staff Users

Manage Back Office Staff Accounts

New Staff

All Staff Users

Search by Staff Name or Username

Filter by Reporting Manager

1 - 15 of 15

#	Employee Code	Name/Username	Reporting Manager	Role	Team	Phone	Created On	Updated On	Action
1	ANIL	Anil (anil)	Not Assigned	Technical	Direct	9702448876	08-Sep-2025	28-Oct-2025	
2	ATIQ	Atiq Chauhan (atiq)	Not Assigned	Organization Admin	Default Group	9825060984	05-Nov-2025	05-Nov-2025	
3	Aziz	Aziz (aziz)	Not Assigned	Collection	Direct	9619996235	08-Sep-2025	21-Sep-2025	
4	EMP/000111	Hotspot User (hotspotuser)	yash	Organization Admin	Default Group	9129121211	16-Dec-2025	16-Dec-2025	
5	emp/00001	i2iSupport (i2isupport_smart)	Not Assigned	Organization Admin	Default Group	7212128111	07-Nov-2025	07-Nov-2025	
6	004	Mahendra Bisht (mahendra)	Not Assigned	Organization Admin	Default Group	9819579933	05-Aug-2025	02-Oct-2025	
7	003	Najuka (najuka)	Not Assigned	Customer Care	Direct	1234567892	05-Aug-2025	03-Jan-2026	
8	NAM	Namdev (namdev)	Not Assigned	Technical	Direct	8010176994	29-Oct-2025	29-Oct-2025	

Staff Users

Manage Back Office Staff Accounts

New Staff

All Staff Users

Search by Staff Name or Username

Filter by Reporting Manager

1 - 15 of 15

#	Employee Code	Name/Username	Reporting Manager	Role	Team	Phone	Created On	Updated On	Action
1	ANIL	Anil (anil)	Not Assigned	Technical	Direct	9702448876	08-Sep-2025	28-Oct-2025	
2	ATIQ	Atiq Chauhan (atiq)	Not Assigned	Organization Admin	Default Group	9825060984	05-Nov-2025	05-Nov-2025	
3	Aziz	Aziz (aziz)	Not Assigned	Collection	Direct	9619996235	08-Sep-2025	21-Sep-2025	
4	EMP/000111	Hotspot User (hotspotuser)	yash	Organization Admin	Default Group	9129121211	16-Dec-2025	16-Dec-2025	
5	emp/00001	i2iSupport (i2isupport_smart)	Not Assigned	Organization Admin	Default Group	7212128111	07-Nov-2025	07-Nov-2025	
6	004	Mahendra Bisht (mahendra)	Not Assigned	Organization Admin	Default Group	9819579933	05-Aug-2025	02-Oct-2025	
7	003	Najuka (najuka)	Not Assigned	Customer Care	Direct	1234567892	05-Aug-2025	03-Jan-2026	
8	NAM	Namdev (namdev)	Not Assigned	Technical	Direct	8010176994	29-Oct-2025	29-Oct-2025	

Revision #2

Created 2026-02-03 15:01:57 UTC by Admin

Updated 2026-02-03 15:01:59 UTC by Admin