

sys > staffg > add

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Route: sys/staffg/add

URL: https://admin.myslbb.com/#/sys/staffg/add

Overview

This page is a draft SOP reference for the above screen in **i2i Core OSS/BSS**. It is auto-generated from UI exports and should be reviewed for operational correctness before customer release.

When to Use

- Use this screen for the workflow represented by this route.
- Do not make billing/AAA/provisioning-impacting changes without required authorization.

Typical Workflow

1. Verify you are working on the correct entity (Customer/Account/Service).
2. Review the current lifecycle state before making changes.
3. Apply changes and validate system response.
4. Confirm downstream impact (AAA/Provisioning/Billing) where applicable.

Field & Action Hints (Auto-detected)

- **Headings detected:** Access Ticket
- **Fields detected:** Name, Description, All, Assigned To Team, Assigned To Me, Associate All Partner, Associate All Branch
- **Actions detected:** Auto, Close, System, Team, Add Partner, Add Branch, Create Team, Cancel

Validation & Safety Checks

- Confirm identifiers before saving.
- Confirm lifecycle state allows the change.
- Confirm rollback/support path exists for production actions.

Escalation Guidance

- **L1:** Verify input, permissions, and entity state.
- **L2:** Validate dependencies and downstream state.
- **L3/Admin:** Policy/config changes or suspected defect.

Screenshots

create_new

Captured URL: <https://admin.myslbb.com/#/sys/staffg/add>

Images uploading...

The screenshot shows a web browser window displaying the SMARTLINK application. The top navigation bar includes the SMARTLINK logo, 'Online Sessions (4259)', 'Access Request', and 'Quick Actions'. A search bar and user profile 'Priyesh Chauhan' are also visible. The main content area is titled 'New Team' and 'Create new Team user'. It contains several sections: 'Team Basic Details' with a 'Name' input field and a 'Description' text area; 'Access Ticket' with three radio buttons: 'All' (selected), 'Assigned To Team', and 'Assigned To Me'; 'Associated Partners' with a checkbox for 'Associate All Partner' and an 'Add Partner' button; and 'Associated Branch' with a checkbox for 'Associate All Branch'. Below the 'Associated Partners' section, there is a table with columns 'Partner Name', 'Partner Type', and 'Action', which currently displays 'No Partner Added'.

New Team

Create new Team user

Team Basic Details

Access Ticket

 All Assigned To Team Assigned To Me

Associated Partners (Associate All Partner)

[Add Partner](#)

Partner Name	Partner Type	Action
No Partner Added		

Associated Branch (Associate All Branch)

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Captured URL: <https://admin.myslbb.com/#/sys/staffg/add>

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New Team

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Team Basic Details

Access Ticket

All Assigned To Team Assigned To Me

Associated Partners (Associate All Partner)

Add Partner

Partner Name	Partner Type	Action
No Partner Added		

Associated Branch (Associate All Branch)

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Add Partner

Partner Name	Partner Type	Action
No Partner Added		

Associated Branch (Associate All Branch)

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