

tkt > partner > add

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Route: tkt/partner/add

URL: <https://admin.myslbb.com/#/tkt/partner/add>

Overview

This page is a draft SOP reference for the above screen in **i2i Core OSS/BSS**. It is auto-generated from UI exports and should be reviewed for operational correctness before customer release.

When to Use

- Use this screen for the workflow represented by this route.
- Do not make billing/AAA/provisioning-impacting changes without required authorization.

Typical Workflow

1. Verify you are working on the correct entity (Customer/Account/Service).
2. Review the current lifecycle state before making changes.
3. Apply changes and validate system response.
4. Confirm downstream impact (AAA/Provisioning/Billing) where applicable.

Field & Action Hints (Auto-detected)

- **Fields detected:** Select Partner, Type, Select Category, Priority, High, Medium, Low, Title, Auto Assignemnt, Manual Assignment
- **Actions detected:** Auto, Close, Ticket, Partner, Cancel, Create Ticket, Create Ticket With Resolve

Validation & Safety Checks

- Confirm identifiers before saving.
- Confirm lifecycle state allows the change.
- Confirm rollback/support path exists for production actions.

Escalation Guidance

- **L1:** Verify input, permissions, and entity state.
- **L2:** Validate dependencies and downstream state.
- **L3/Admin:** Policy/config changes or suspected defect.

Screenshots

create_new

Captured URL: <https://admin.myslbb.com/#/tkt/partner/add>

Images uploading...

SMARTLINK Online Sessions (4237) Access Request Quick Actions

Search or jump to... Priyesh Chauhan

Customer Partner Product Network Billing Inventory Ticket WiFi Reports AAA Mediation System

Ticket > Partner > Create

New Partner Ticket

Create new partner ticket

Select Partner & Ticket Types

Select Partner

Type: Complaint Select Category

Priority: High Medium Low

Describe Your Problem Summary

Title

Normal Sans Serif B I U A Background Color Bulleted List Numbered List Indent Link Image Code Undo

Problem Description

New Partner Ticket

Create new partner ticket

Select Partner & Ticket Types

Select Partner

Type: Complaint | Select Category

Priority

High Medium Low

Describe Your Problem Summary

Title

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Problem Description

Revision #2

Created 2026-02-03 15:02:54 UTC by Admin

Updated 2026-02-03 15:02:56 UTC by Admin